**A****TIS-0x0000x**

ATIS Standard on

**Signature-based Handling of Asserted information using toKENs (SHAKEN): Governance Model and Certificate Management**

**Alliance for Telecommunications Industry Solutions**

Approved Month DD, YYYY

**Abstract**

Signature-based Handling of Asserted information using toKENs (SHAKEN) is an industry framework for managing and deploying Secure Telephone Identity (STI) technologies with the purpose of providing end-to-end cryptographic authentication and verification of the telephone identity and other information in an IP-based service provider voice network. This specification expands the SHAKEN framework, introducing a governance model and defining X.509 certificate management procedures. Certificate management provides mechanisms for validation of a certificate and verification of the associated digital signature, allowing for the identification of illegitimate use of national telecommunications infrastructure.

**Foreword**

The Alliance for Telecommunications Industry Solutions (ATIS) serves the public through improved understanding between carriers, customers, and manufacturers. The [**COMMITTEE NAME**] Committee [**INSERT MISSION**]. [**INSERT SCOPE**].

The mandatory requirements are designated by the word *shall* and recommendations by the word *should*. Where both a mandatory requirement and a recommendation are specified for the same criterion, the recommendation represents a goal currently identifiable as having distinct compatibility or performance advantages. The word *may* denotes an optional capability that could augment the standard. The standard is fully functional without the incorporation of this optional capability.

Suggestions for improvement of this document are welcome. They should be sent to the Alliance for Telecommunications Industry Solutions, [**COMMITTEE NAME**], 1200 G Street NW, Suite 500, Washington, DC 20005.

At the time of consensus on this document, [**COMMITTEE NAME**], which was responsible for its development, had the following leadership:

[**LEADERSHIP LIST**]

The **[SUBCOMMITTEE NAME]** Subcommittee was responsible for the development of this document.

**Revision History**

| **Date** | **Version** | **Description** | **Author** |
| --- | --- | --- | --- |
| October 4, 2016 | 0.1 | Initial Draft | Mary Barnes |
|  | 0.2 | Baseline Draft |  |

[Editorial – remove prior to letter ballot – idea is just to keep track of what changes have gone into what version :

Summary of changes for version -00067R009/00067R010 :

1. Reorganization of document based on input from Chris Wendt and Ken Politz :
	1. Removes section with background on protocols and adds a summary
	2. Moves section on Governance (i.e., section 5.3 in baseline IPNNI-2016-00067R008) with regards to the process of establishing the CAs and the criteria to be a Service provider which are outside the scope of the protocol details in this document, to an Appendix.
2. Editorial changes related to the reorganization (i.e., intro paragraphs, summaries, etc. to guide the reader through the material.
3. Purely editorial changes from individual contributions that were not reviewed/agreed at virtual meeting on 11/21/2016 including IPNNI-2016-00081R000 and IPNNI-2016-00084R000 including editorial notes that indicate placeholders for content to fill out details in ACME section.

Summary of changes for version -00067R011/00067R012 :

1. Updates to governance section :
	1. Added description of trust model, thus
	2. Removing hierarchy but emphasizing the validation of service providers as a unique aspect of the certification management process for SHAKEN. This adds a model of transitive trust.
2. Added additional acronyms and definitions, in particular security terminology
3. Updates to certificate management section :
	1. Adding all the details for the ACME protocol, including a detailed call flow
	2. Adding the details for the token used for SP validation
4. Miscellaneous editorial nits and clarifications.

Summary of changes for version -00067R013/00067R014 :

1. Editorial nits and changes – adding references for definitions and additional acronyms.
2. Updated scope.
3. Moved manual certificate management section to Appendix
4. Added a section for the Trust Model
5. Added some text on HTTP usage (e.g., caching)
6. Additional changes to STI-PA and STI-PA Account Registration and Service Provider validation, section to align the governance section with the certificate management details - effectively, trying to keep details with regards to implementation requirements in the Certificate management section and references to out of scope governance functionality in the governance section as much as possible.
7. Lots of “shoulds“ to “shall“ and “musts“ to “shall“

Summary of changes for version – IPNNI-2017-00009R000/-001

1. Editorial nits and changes
2. Updates/clarifications to high level certificate management flow
3. Added detail around maintenance of a list of approved STI-Cas

Summary of changes for version – IPNNI-2017-00009R002/-003

1. Editorial nits and changes to improve clarity and readability
2. Updates to further clarify scope of this document
3. Updates based on feedback from Verizon
4. Updates based on feedback from INC
5. Replaced term SPID with Service Provider Code.
6. Removed separate section on Trust model (redundant text)
7. More shoulds to shalls

Summary of changes for version – IPNNI-2017-00009R004/-005

1. Editorial nits and changes to align with ATIS standards (from Drew Greco and Jackie Voss)
2. Updates based on feedback from Verizon

Summary of changes for version – IPNNI-2017-00009R006/-007

1. Editorial updates based on feedback from Jim McEachern include qualifying the term certificates as STI certificates throughout, changing SPID to Service Provider Code and qualifying references to the term token since we have multiple tokens.
2. Additional changes to align with IETF drafts based on feedback from Neustar. In particular, since the specs allow up to 3 Service Provider codes in the TN Authorization list, we need to ensure that each of those Service Provider Codes is associated with the Service Provider Code token.

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# Scope & Purpose

## Scope

This document expands the Signature-based Handling of Asserted Information using Tokens (SHAKEN) [ATIS-1000074] framework, introducing a governance model and defining certificate management procedures for Secure Telephone Identity (STI) technologies. The certificate management procedures identify the functional entities and protocols involved in the distribution and management of STI Certificates. The governance model identifies functional entities that have the responsibility to establish policies and procedures to ensure that only authorized entities are allowed to administer digital certificates within Voice over Internet Protocol (VoIP) networks. However, the details of these functional entities, in terms of regulatory control and who establishes and manages those entities are outside the scope of this document.

## Purpose

This document introduces a governance model, certificate management architecture, and related protocols to the SHAKEN framework [ATIS-1000074]. The governance model defines recommended roles and relationships, such that the determination of who is authorized to administer and use digital certificates in VoIP networks can be established. This model includes sufficient flexibility to allow specific regulatory requirements to be implemented and evolved over time, minimizing dependencies on the underlying mechanisms for certificate management. The certificate management architecture is based on the definition of roles similar to those defined in “Internet X.509 Public Key Infrastructure Certificate and Certificate Revocation List (CRL) Profile”, [Internet Engineering Task Force](http://www.ietf.org/rfc.html) (IETF) [RFC 5280]. Per the SHAKEN framework, the certificates themselves are based on X.509 with specific policy extensions based on draft-ietf-stir-certificates. The objective of this document is to provide recommendations and requirements for implementing the protocols and procedures for certificate management within the SHAKEN framework.

# Normative References

The following standards contain provisions which, through reference in this text, constitute provisions of this Standard. At the time of publication, the editions indicated were valid. All standards are subject to revision, and parties to agreements based on this Standard are encouraged to investigate the possibility of applying the most recent editions of the standards indicated below.

ATIS-1000074 *Signature-based Handling of Asserted Information using Tokens (SHAKEN)*

ATIS-0300251.2007 (R2012) *Codes for Identification of Service Providers for Information Exchange*

ATIS-1000054*, ATIS Technical Report on Next Generation Network Certificate Management*

draft-ietf-stir-passport

draft-ietf-stir-rfc4474bis

draft-ietf-stir-certificates

IETF RFC 5280 *Internet X.509 Public Key Infrastructure Certificate and Certificate Revocation List (CRL) Profile*

draft-ietf-acme-acme *Automatic Certificate Management Environment (ACME)*

draft-barnes-acme-service-provider *ACME Identifiers and Challenges for VoIP Service Providers*

RFC 2986 *PKCS #10: Certification Request Syntax Specification Version 1.7*

RFC 3261 *SIP: Session Initiation Protocol*

RFC 3966 *The tel URI for Telephone Numbers*

RFC 4949 *Internet Security Glossary, Version 2*

RFC 5246 *The Transport Layer Security (TLS) Protocol Version 1.2*

RFC 5958 *Assymetric Key Package*

RFC 6749 *The OAuth 2.0 Authorization Framework*

RFC 6960 *Online Certificate Status Protocol (OSCP)*

RFC 7159 *The JavaScript Object Notation (JSON)*

RFC 7231 *Hypertext Transfer Protocol (HTTP/1.1): Semantics and Content”*

RFC 7375 *Secure Telephone Identity Threat Model*

RFC 7515 *JSON Web Signatures (JWS)*

RFC 7516 *JSON Web Algorithms (JWA)*

RFC 7517 *JSON Web Key (JWK)*

RFC 7519 *JSON Web Token (JWT)*

# Definitions, Acronyms, & Abbreviations

For a list of common communications terms and definitions, please visit the *ATIS Telecom Glossary*, which is located at < <http://www.atis.org/glossary> >.

## Definitions

The following provides some key definitions used in this document. Refer to IETF RFC 4949 for a complete Internet Security Glossary, as well as tutorial material for many of these terms.

**Caller ID**: The originating or calling parties telephone number used to identify the caller carried either in the P-Asserted-Identity or From header fields in the SIP [RFC 3261] messages.

**(Digital) Certificate**: Binds a public key to a Subject (e.g., the end-entity). A certificate document in the form of a digital data object (a data object used by a computer) to which is appended a computed digital signature value that depends on the data object. [RFC 4949]. See also STI Certificate.

**Certification Authority (CA)**:An entity that issues digital certificates (especially X.509 certificates) and vouches for the binding between the data items in a certificate. [RFC 4949]

**Certificate Validation**:An act or process by which a certificate user established that the assertions made by a certificate can be trusted. [RFC 4949]

**Certificate Revocation List (CRL)**: A data structure that enumerates digital certificates that have been invalidated by their issuer prior to when they were scheduled to expire. [RFC 4949]

**Chain of Trust**: Deprecated term referring to the chain of certificates to a Trust Anchor. Synonym for Certification Path or Certificate Chain. [RFC 4949]

**Certificate Chain**:See Certification Path.

**Certification Path**:A linked sequence of one or more public-key certificates, or one or more public-key certificates and one attribute certificate, that enables a certificate user to verify the signature on the last certificate in the path, and thus enables the user to obtain (from that last certificate) a certified public key, or certified attributes, of the system entity that is the subject of that last certificate.Synonym for Certification Path or Certificate Chain. [RFC 4949].

**Certificate Signing Request (CSR)**: A CSR is sent to a CA to get enrolled. A CSR contains a Public Key of the end-entity that is requesting the certificate.

**Company Code**:A unique four-character alphanumeric code (NXXX) assigned to all Service Providers. [ATIS-0300251.2007].

**End-Entity**: An entity that participates in the PKI. Usually a Server, Service, Router, or a Person. In the context of SHAKEN, it is the Service Provider on behalf of the originating endpoint.

**Identity**:Either a canonical address-of-record (AoR) SIP Uniform Resource Identifier (URI) employed to reach a user (such as ’sip:alice@atlanta.example.com’), or a telephone number, which commonly appears in either a TEL URI [RFC3966] or as the user portion of a SIP URI. See also Caller ID. [draft-ietf-stir-4474bis]

**National/Regional Regulatory Authority (NRAA)**:A governmental entity responsible for the oversight/regulation of the telecommunication networks within a specific country or region.

NOTE: Region is not intended to be a region within a country (e.g., a region is not a state within the US).

**Online Certificate Status Protocol (OCSP)**: An Internet protocol used by a client to obtain the revocation status of a certificate from a server.

**Private Key**: In asymmetric cryptography, the private key is kept secret by the end-entity. The private key can be used for both encryption and decryption. [RFC 4949]

**Public Key**:The publicly disclosable component of a pair of cryptographic keys used for asymmetric cryptography. [RFC 4949]

**Public Key Infrastructure (PKI)**: The set of hardware, software, personnel, policy, and procedures used by a CA to issue and manage certificates. [RFC 4949]

**Root CA**: A CA that is directly trusted by an end-entity. See also Trust Anchor CA and Trusted CA. [RFC 4949]

**Service Provider Code**:In the context of this document, this term refers to any unique identifier that is allocated by a Regulatory and/or administrative entity to a service provider. In the US and Canada this would be aCompany Code as defined in [ATIS-0300251.2007].

**Signature**: Created by signing the message using the private key. It ensures the identity of the sender and the integrity of the data. [RFC 4949]

**Secure Telephone Identity (STI) Certificate:** A public key certificate used by a service provider to sign and verify the PASSporT.

**Telephone Identity**:An identifier associated with an originator of a telephone call. In the context of the SHAKEN framework, this is a SIP identity (e.g., a SIP URI or a TEL URI) from which a telephone number can be derived.

**Trust Anchor**:An established point of trust (usually based on the authority of some person, office, or organization) from which a certificate user begins the validation of a certification path. The combination of a trusted public key and the name of the entity to which the corresponding private key belongs. [RFC 4949]

**Trust Anchor CA**:A CA that is the subject of a trust anchor certificate or otherwise establishes a trust anchor key. See also Root CA and Trusted CA. [RFC 4949]

**Trusted CA**: A CA upon which a certificate user relies on for issuing valid certificates; especially a CA that is used as a trust anchor CA. [RFC 4949]

**Trust Model:** Describes how trust is distributed from Trust Anchors.

## Acronyms & Abbreviations

|  |  |
| --- | --- |
| ACME | Automated Certificate Management Environment (Protocol) |
| ATIS | Alliance for Telecommunications Industry Solutions |
| CA | Certification Authority |
| CORS | Cross-Origin Resource Sharing |
| CRL | Certificate Revocation List |
| CSR | Certificate Signing Request |
| DN | Distinguished Name |
| DNS | Domain Name System |
| HTTPS | Hypertext Transfer Protocol Secure |
| IETF | [Internet Engineering Task Force](http://www.ietf.org/rfc.html) |
| JSON | JavaScript Object Notation |
| JWA | JSON Web Algorithms |
| JWK | JSON Web Key |
| JWS | JSON Web Signature |
| JWT | JSON Web Token |
| NECA | National Exchange Carrier Association |
| NNI | Network-to-Network Interface |
| NRRA | National/Regional Regulatory Authority |
| OAuth | Open Authentication (Protocol) |
| OCN | Operating Company Number |
| OCSP | Online Certificate Status Protocol |
| PASSporT | Personal Assertion Token |
| PKI | Public Key Infrastructure |
| PKIX | Public Key Infrastructure for X.509 Certificates |
| PSTN | Public Switched Telephone Network |
| SHAKEN | Signature-based Handling of Asserted information using toKENs |
| SIPREST | Session Initiation ProtocolRepresentational state transfer (REST) |
| SKS | Secure Key Store |
| SMI | Structure of Management Information |
| SP | Service Provider |
| SP-KMS | SP Key Management Server |
| STI | Secure Telephone Identity |
| STI-AS | Secure Telephone Identity Authentication Service |
| STI-CA | Secure Telephone Identity Certification Authority |
| STI-CR | Secure Telephone Identity Certificate Repository |
| STI-GA | Secure Telephone Identity Governance Authority |
| STI-PA | Secure Telephone Identity Policy Administrator |
| STI-VS | Secure Telephone Identity Verification Service |
| STIR | Secure Telephone Identity Revisited |
| TLS | Transport Layer Security |
| TN | Telephone Number |
| URI | Uniform Resource Identifier |
| VoIP | Voice over Internet Protocol |

# Overview

This document introduces a governance model and defines certificate management procedures for the SHAKEN framework [ATIS-1000074]. The SHAKEN framework establishes an end-to-end architecture that allows an originating Service Provider to authenticate and assert a telephone identity and provides for the verification of this telephone identity by a terminating service provider. The SHAKEN framework defines a profile, using protocols standardized in the IETF Secure Telephone Identity Revisited (STIR) Working Group (WG). This document provides recommendations and requirements for implementing these IETF specifications, draft-ietf-stir-passport, draft-ietf-stir-rfc4474bis, and draft-ietf-stir-certificates, to support management of Service Provider level certificates within the SHAKEN framework.

The SHAKEN framework uses X.509 certificates, as defined in “Internet X.509 Public Key Infrastructure Certificate and Certificate Revocation List (CRL) Profile”, IETF [RFC 5280], to verify the digital signatures associated with Session Initiation Protocol (SIP) identifiers. The governance model is described in section 5 of this document. Section 6 then defines the protocols and procedures used to create and manage STI certificates using the recommended governance model where there is a central policy administrator who authorizes Service Providers to acquire certificates from trusted Certification Authorities (CAs).

# SHAKEN Governance Model

This section introduces a governance model to support STI, defining two new functional entities: an STI Governance Authority (STI-GA) and an STI Policy Administrator (STI-PA). Section 5.1 defines baseline requirements that lead to this model, and section 5.2 defines the roles and responsibilities of these functional elements and the relationship of the STI-PA to the STI Certification Authority (STI-CA) and Service Provider.

## Requirements for Governance of STI Certificate Management

The governance, creation and management of certificates to support STI introduce the following requirements:

1. A PKI infrastructure to manage and issue the STI certificates, including a trust model.
2. A mechanism to authorize Service Providers to be issued STI certificates.
3. An entity to define the policies and procedures around who can acquire STI certificates.
4. An entity to establish policies around who can manage the PKI and issue STI certificates.
5. An entity to apply the policies and procedures established for STI certificate management.

Section 5.2 defines a certificate governance model to support these requirements.

## Certificate Governance: Roles and Responsibilities

The SHAKEN governance model for STI certificate management is illustrated in the following diagram.



Figure : Governance Model for Certificate Management

This diagram identifies the following roles associated with governance and STI certificate management:

* Secure Telephone Identity Governance Authority (STI-GA)
* Secure Telephone Identity Policy Administrator (STI-PA)
* Secure Telephone Identity Certification Authority (STI-CA)
* Service Provider (SP)

The STI-GA serves in an oversight role for the policies established or endorsed by a National/Regional Regulatory Authority (NRRA). The SHAKEN governance model assumes there is only one STI-GA for a given country or region.

The STI-GA is responsible for:

* Defining the policies and procedures governing which entities can acquire STI certificates.
* Establishing policies governing which entities can manage the PKI and issue STI certificates.

There is a relationship required between the STI-GA and the STI-PA as the latter serves in a policy enforcement role for the policies defined by the former. The STI-GA role satisfies requirements 3 and 4 in section 5.1. The STI-PA role satisfies requirement 5 in section 5.1. The STI-GA and the STI-PA are defined as distinct roles in this model, though in practice both roles could be performed by a single entity.

NOTE: The details of the policies and procedures defined by the STI-GA and enforced by the STI-PA are outside the scope of this document.

This document specifies the protocols and message flows between the STI-PA, the Service Providers and STI-CAs to support the issuance and management of certificates to support STI, satisfying the first two requirements identified in section 5.1. The following sections summarize the roles and responsibilities of these functional elements within the SHAKEN framework.

### Secure Telephone Identity Policy Administrator (STI-PA)

The STI-PA serves in a policy enforcement role and is entrusted by the STI-GA to apply the defined rules and policies to confirm that Service Providers are authorized to request STI certificates and to authorize STI-CAs to issue STI certificates.

The STI-PA manages an active, secure list of approved STI-CAs in the form of their public key certificates. The STI-PA provides this list of approved STI-CAs to the service providers via a Hypertext Transfer Protocol Secure (HTTPS) interface. The SHAKEN defined Secure Telephone Identity Verification Service (STI-VS) can then use a public key certificate to validate the root of the digital signature in the STI certificate by determining whether the STI-CA that issued the STI certificate is in the list of approved STI-CAs. Note that the details associated with the structure and management of this list require further specification, the details of which are outside the scope of this document.

The STI-PA also maintains a distinct X.509 based PKI for digitally signing Service Provider Code tokens, which represent the credentials and validation of SPs. An SP uses this Service Code token, which is a signed JSON Web Token (JWT), for validation when requesting issuance of STI certificates from an approved STI-CA. The mechanism by which the SP acquires the Service Provider Code token is described in section 6.3.4

The trust model for SHAKEN defines the STI-PA as the Trust Anchor for this token-based mechanism for validation of Service Providers within a national/regional administrative domain. For example, all STI certificates for the SP tokens in the United States would be associated with a single STI-PA Trust Anchor. Other countries could have a different Trust Anchor.

### Secure Telephone Identity Certification Authority (STI-CA)

In the X.509 model, the STI-CA serves as the Root CA for the STI certificates used to digitally sign and verify telephone calls. The STI-CA provides the service of issuing valid STI certificates to the validated SPs.

There will likely be a number of STI-CAs, supporting specific or multiple SPs, depending upon the SP. It is also worth noting that although the STI-CA and Service Provider are distinct roles, it would also be possible for a Service Provider to establish an internal STI-CA for its own use under the authority of the STI-PA.

In the North American telephone network, it is anticipated that the number of entities that would serve as STI-CAs is relatively small. However, this framework and architecture does not impose a specific limit.

### Service Provider (SP)

The Service Provider obtains STI certificates from the STI-CA to create signatures authenticating the identity of originators of Session Initiation Protocol (SIP) requests. The SP can obain STI certificates from any approved STI-CA in the list of approved CAs, which is received from the STI-PA. . During account registration with the STI-PA, as detailed in section 6.3.3, the SP selects the preferred STI-CA(s). During the verification process by the STI-VS, the SP checks that the STI-CA that issued the STI certificate is in the list of approved STI-CAs received from the STI-PA.

In the context of the SHAKEN framework, STI certificates are not required for each originating telephone identity but rather the same STI certificates can be used by a given SP to sign requests associated with multiple originators and SIP requests. The key aspect is that the identity-related information in the SIP requests is authenticated by the originating Service Provider and can be verified by the terminating Service Provider Information contained within the Personal Assertion Token (PASSporT) in the SIP messages attests to a Service Provider’s knowledge of specific telephone identities which the terminating SP can use to determine specific handling for a call. Details for the attestation are provided in [ATIS-1000074].

The SHAKEN certificate management framework is based on using a signed Service Provider Code token for validation when requesting an STI certificate. Prior to requesting a certificate, the SP requests a Service Provider Code token from the STI-PA as described in section 6.3.4. When an SP initiates a certificate signing request, the SP proves that it has been validated and is eligible to receive a STI certificate via the use of the Service Provider Code token that is received from the STI-PA. Section 6.3.5.2 steps 3 and 4 provide the details of the SP validation mechanism.

# SHAKEN Certificate Management

Management of certificates for Transport Layer Security (TLS) [RFC 5246] and HTTPS [RFC 7231] based transactions on the Internet is a fairly well defined and common practice for website and internet applications. Generally, there are recognized certification authorities that can "vouch" for the authenticity of a domain owner based on out-of-band validation techniques such as e-mail and unique codes in the Domain Name System (DNS).

The certificate management model for SHAKEN is based on Internet best practices for PKI [ATIS-1000054] to the extent possible. The model is modified where appropriate to reflect unique characteristics of the service provider based telephone network. STI certificates are initially expected to take advantage of service providers’ recognized ability to legitimately assert telephone identities on a VoIP network. The fundamental requirements for SHAKEN certificate management are identified in section 6.1. Section 6.2 describes the functional elements added to the SHAKEN framework architecture to support certificate management. Section 6.3 details the steps and procedures for the issuance of STI certificates.

## Requirements for SHAKEN Certificate Management

This section details the fundamental functionality required for SHAKEN certificate management. An automated mechanism for certificate management is preferred and includes the following fundamental functional requirements:

1. A mechanism to determine the STI-Certification Authorities (STI-CAs) that can be used when requesting STI certificates.
2. A procedure for registering with the STI-CA..
3. A process to request issuance of STI certificates.
4. A mechanism to validate the requesting Service Provider.
5. A process for adding public key STI certificates to a Certificate Repository.
6. A mechanism to renew/update STI certificates.
7. A mechanism to revoke STI certificates.

In terms of certificate issuance, the primary difference between Web PKI and the requirements for STI is the procedure to validate that the entity requesting a certificate is authorized to acquire STI certificates. Existing mechanisms for Web PKI, including the Automated Certificate Management (ACME) protocol, rely on DNS or e-mail. STI uses a Service Provider Code token mechanism as described in section.6.3.4

## SHAKEN Certificate Management Architecture

The following figure represents the recommended certificate management architecture for SHAKEN.



 Figure : SHAKEN Certificate Management Architecture

The above SHAKEN certificate management architecture introduces the following additional elements:

* Service Provider Key Management Server (SP-KMS) - The service provider’s server that generates private/public key pair for signing, requests a STI certificate from the STI-CA, and receives the STI-CA signed public key certificate.
* Secure Key Store (SKS) - The store for private keys used by the originating service provider Authentication Service.
* Secure Telephone Identity Certificate Repository (STI-CR) - The HTTPS server that hosts the public key certificates used by the destination service provider’s Verification Service to validate signatures.

NOTE: The STI-PA functional element introduced in section 5.2.1 also plays a key role in the certificate management architecture and related procedures.

## SHAKEN Certificate Management Process

This section describes the detailed process for acquiring a signed public key certificate. It is based on an automated approach using the ACME protocol. A manual approach, which could be useful in the initial stages of testing the Secure Telephone Identity Authentication Service (STI-AS) and STI-VS components of the SHAKEN framework, is discussed in Appendix A.

Section 6.3.1 lists the necessary functions in the process and provides a high level flow. Subsequent sections describe the specific details for using the ACME protocol for each of the STI certificate management functions.

### SHAKEN Certificate Management Flow

This section describes the detailed STI certificate management process and the interaction model between the Service Provider, the STI-PA and the STI-CA for acquiring STI certificates.

The SHAKEN certificate management process encompasses the following high level process functions that will be performed by the Service Provider and are detailed in the subsequent sections of the document:

* STI-PA Account Registration and Service Provider Authorization
* STI-CA Account Registration and Service Provider Authorization
* Service Provider Code token acquisition
* Application for a Public Key Certificate
* STI certificate Acquisition
* Lifecycle Management of STI certificates (including Revocation)

The certificate management process follows two main flows:

1. The STI-PA has a two-party Open Authentication (Protocol) (OAuth) [RFC6749] style HTTP interface with the Service Provider in order to provide a token the Service Provider can use for authorization by the STI-CA when requesting a certificate.

NOTE: Per section 5.2.1, the STI-PA maintains a list of approved STI-CAs that are authorized to create STI certificates.

1. The Service Provider uses the ACME [draft-ietf-acme-acme] protocol for interfacing to the STI-CA for the acquisition of STI certificates. ACME is a Representational State Transfer (REST) services based request and response protocol that uses HTTPS as a transport.

Typical HTTP caching of resources with long lives (e.g., certificates, tokens, etc.) is recommended, although not required, to minimize overall transaction delays whenever possible. Another consideration for the HTTP interface is the requirement for a secure interface using TLS [RFC 5246] (i.e., HTTPS). HTTP redirects shall not be allowed. Additional considerations on the use of HTTPS for ACME are provided in section 5.1 of draft-ietf-acme-acme. Since an ACME server supporting SHAKEN is not intended to be generally accessible, cross-origin resource sharing (CORS) shall not be used.

The processing flow for certificate management using OAuth and the ACME protocol is as follows:



Figure SHAKEN Certificate Management High Level Call Flow

Prior to requesting STI certificates from the STI-CA, the SP-KMS generates a public/private key pair per standard PKI. The private key is used by the STI-AS in signing the PASSporT in the SIP Identity header field. The public key will be included in the public key certificate being requested.

1. The SP-KMS securelydistributes the SP STIR private key to itsSKS.

The ACME client on the Key Management Server presents a list of STI-CAs from which it could get a certificate. The Service Provider selects the preferred STI-CA and initiates the following steps:

1. A set of public/private key ACME credentials is generated or chosen for all transactions with the STI-CA. Assuming a first-time transaction or if the Service Provider Code token is either expired or not cached, the SP-KMS sends a request for a Service Provider Code token to the STI-PA with a fingerprint of the ACME credentials. This Service Provider Code token is used for service provider validation during the process of acquiring a certificate.
2. If it has not already done so, the ACME client on theSP-KMS registers with the STI-CA using the ACME key credentials prior to requesting a STI certificate per the procedures in draft-ietf-acme-acme.
3. Once the ACME client on the SP-KMS has registered with the STI-CA, the ACME client can send a request for a new STI certificate to theACME server hosted on the STI-CA. The response to that request includes a URL for the authorization challenge.
4. The service provider that is requesting a signed STI certificate responds to that challenge by providing the current valid token acquired from the STI-PA.
5. If not already cached, the STI-CA sends a request for a public key certificate to the STI-PA in order to validate that the signature of the token has been signed by the STI-PA. Once the STI-CA receives the indication that the service provider is authorized, the STI-CAcanissue the certificate.
6. In parallel with step 4, the ACME client starts polling for the “valid” status to determine if the service provider has been authorized to get a STI certificate and whether a STI certificate is available. Once the STI certificate has been issued, the ACME client downloads the STI certificate for use by the SP-KMS.
7. The SP-KMS notifies the STI-AS that the public key certificate is available (via SIP MESSAGE, WEBPUSH, etc.)
8. The SP-KMSputs the public key certificate in the STI-CR.

After initially retrieving the certificate, the ACME client periodically contacts the STI-CA to get updated public key certificates, CRLs, or anything else required to keep the server functional and its credentials up-to-date as described in section 6.3.10.

### STI-PA Account Registration and Service Provider Authorization

The authorization model for SHAKEN assumes there is a single authorized STI-PA chosen by the STI-GA.

As identified in section 5.2.3, while the criteria by which a Service Provider is authorized to serve in the role is out of scope of this document, an interface to the STI-PA from the SP is required to determine if a specific Service Provider is allowed to assert and digitally sign the Caller ID associated with the originating telephone number of telephone calls initiated on the VoIP telephone network. A verification and validation process shall be followed by the STI-PA to provide a secure set of credentials (e.g., username and password combined with other secure two-factor access security techniques) to allow the SP to access a management portal for the STI-PA set of services.

This management portal will be specified by the STI-PA, but should allow Service Providers to input Service Provider specific configuration details such as the following:

* Login password management
* SP-KMS instance(s) configuration
* API security client id/secret information
* Preferred STI-CA selection

The STI-PA shall provide secure API protection for the Service Provider that follows the procedures in [RFC6749] Section 2.3 client credentials to access its HTTP based APIs. This includes the use of an STI-PA defined client id/secret that is used in the HTTP Authorization header of each request from the Service Provider to the STI-PA. This authorization will allow an SP to acquire the Service Provide Code token as described in section 6.3.5 and determine the preferred STI-CA to use when requesting STI certificates.

### STI-CA Account Registration

When a Service Provider selects a particular STI-CA to service STI certificate requests, the Service Provider shall use the ACME defined registration process defined in [draft-ietf-acme-acme-04] Section 6.3.

This includes the HTTP POST request, an example of which is as follows:

 POST /acme/new-account HTTP/1.1

   Host: sti-ca.com

   Content-Type: application/jose+json

   {

     "protected": base64url({

       "alg": "ES256",

       "jwk": {...},

       "nonce": "6S8IqOGY7eL2lsGoTZYifg",

       "url": “https://sti-ca.com/acme/new-reg”

     })

     "payload": base64url({

       "contact": [

         “mailto:cert-admin-sp-kms01@sp.com”,

         "tel:+12155551212"

       ]

     }),

     "signature": "RZPOnYoPs1PhjszF...-nh6X1qtOFPB519I"

   }

The requesting Service Provider shall create a public/private key pair using the using the ES256 algorithm [RFC 7518], as indicated by the “alg” element in the JavaScript Object Notation (JSON) Web Token (JWT) in the registration request. The requesting Service Provider shall sign this request with the private key. The public key shall be passed in the JavaScript Object Notation (JSON) Web Key (“jwk” header parameter) [RFC 7515] as a JSON Web Key (JWK) [RFC 7517]. An example JWK is as follows:

{

 “kty":"EC",

  "crv":"P-256",

  "x":"f83OJ3D2xF1Bg8vub9tLe1gHMzV76e8Tus9uPHvRVEU",

  "y":"x\_FEzRu9m36HLN\_tue659LNpXW6pCyStikYjKIWI5a0",

  "kid":"sp.com Reg Public key 123XYZ"

}

If the registration already exists with the key, then the response shall be 200 OK. Otherwise, if the registration succeeds and is created at the STI-CA, the response shall be 201 OK in the following form:

   HTTP/1.1 201 Created

   Content-Type: application/json

   Replay-Nonce: D8s4D2mLs8Vn-goWuPQeKA

   Location: https://sti-ca.com/acme/acct/1

   Link: <https://sti-ca.com/acme/some-directory>;rel=“index"

   {

     "status": "valid",

     "contact": [

       “mailto:cert-admin-sp-kms01@sp.com”,

       "tel:+12155551212"

     ]

   }

In the case where the Service Provider wants to change its registration public/private key pair used for the particular STI-CA, it can use the following request with both the old key and signature, and updated key and signature as follows:

   POST /acme/key-change HTTP/1.1

   Host: sti-ca.com

   Content-Type: application/jose+json

   {

     "protected": base64url({

       "alg": "ES256",

       "jwk": /\* old key \*/,

       "nonce": "K60BWPrMQG9SDxBDS\_xtSw",

       "url": “https://sti-ca.com/acme/key-change"

     }),

     "payload": base64url({

       "protected": base64url({

         "alg": "ES256",

         "jwk": /\* new key \*/,

       "url": “https://sti-ca.com/acme/key-change"

       }),

       "payload": base64url({

         "account": “https://sti-ca.com/acme/acct/1",

         "newKey": /\* new key \*/

       })

       "signature": "Xe8B94RD30Azj2ea...8BmZIRtcSKPSd8gU"

     }),

     "signature": "5TWiqIYQfIDfALQv...x9C2mg8JGPxl5bI4"

   }

### Service Provider Code Token Acquisition

Before a Service Provider can create a Certificate Signing Request (CSR) as part of the ACME request to the STI-CA, it shall get a valid and up-to-date Service Provider Code token. This token is used for two things.

First, it is used as a way to authenticate the Service Provider to the STI-CA as part of the authorization process defined in ACME and below as part of the Application for a STI Certificate in section 6.3.6.

Second, the Service Provider Code token is used as part of the CSR so that the token is included in the STI certificate and can be validated by the STI-VS receiving a call with a signed Identity header field as defined in the SHAKEN Framework [ATIS-1000074]..

#### STI-PA Service Provider Code token definition

The following is a standard JSON Web Token (JWT) [RFC 7519].

**JWT Protected Header**

{

 "alg": "ES256",

 "typ": "JWT",

 “x5u”: “https://sti-pa.com/sti-pa/cert.crt”

}

The “alg” value defines the algorithm used in the signature of the token. For Service Provider Code tokens, the algorithm shall be “ES256”.

The “typ” is set to standard “JWT” value.

The “x5u” value defines the URL of the STI certificate of the STI-PA administrator validating the Service Provider Code.

**JWT Payload**

{

 "sub": [“1234”]

 "iat": 14589234802,

 "nbf": 14782347239,

 "exp": 15832948298

  "fingerprint":”SHA256 56:3E:CF:AE:83:CA:4D:15:B0:29:FF:1B:71:D3:BA:B9:19:81:F8:50:9B:DF:4A:D4:39:72:E2:B1:F0:B9:38:E3”

}

The required values for the token are as follows:

The “sub” value is the Service Provider Code(s) value being validated in the form of an array of ASCII strings, minimum one up to three Service Provide Code values.

The “iat” value is the DateTime value of the time and date the token was issued.

The “nbf” value is the DateTime value of the starting time and date that the token is valid.

The “exp” value is the DateTime value of the ending time and date that the token expires.

The “fingerprint” value is the public key fingerprint of the key pair the SP used to create an account with the STI-CA, as defined in section 6.3.3. This shall be in the form as shown in the above example with the algorithm first followed by a space followed by the fingerprint value.

**JSON Web Token Signature**

The JSON Web token signature follows the standard JSON Web Signature (JWS) defined signature string.

#### Service Provider Code token API request definition

The following is the HTTP based POST request that the STI-PA shall provide to a service provider to make the request.

**POST /sti-pa/account/:id/token**

**Description**

A request to get a current Service Provider Code token for a Service Provider to use in a CSR to the STI-CA.

**Request**

Pass the following information in the request parameter.

|  |  |
| --- | --- |
| **Filter** | **Description** |
| id | A unique account id provided to Service Provider |

Pass the following information in JSON body.

|  |  |  |
| --- | --- | --- |
| **Property** | **Type** | **Description** |
| fingerprint | string | The fingerprint of the public key used for STI-CA ACME registration  |

Example JSON body with fingerprint:

   {

     "fingerprint":”SHA256 56:3E:CF:AE:83:CA:4D:15:B0:29:FF:1B:71:D3:BA:B9:19:81:F8:50:9B:DF:4A:D4:39:72:E2:B1:F0:B9:38:E3”

 }

**Response**

**200 OK**

|  |  |  |
| --- | --- | --- |
| **Filter** | **Type** | **Description** |
| token | string | A signed Service Provider Code token using the STI-PA certificate with a TTL of the token set by policy |

**403 - Forbidden**

Authorization header credentials are invalid.

**404 - Invalid account ID**

Account ID provided does not exist or does not match credentials in Authorization header.

### Application for a Certificate

Assuming the Service Provider has a current and up-to-date signed Service Provider Code token as detailed in the previous section of this document; it can immediately initiate an application for a new STI certificate to the STI-CA.

This process includes two main steps, creation of the CSR and the ACME based certificate application process as defined in [draft-ietf-acme-acme-04] Section 6.4.

#### CSR construction

The general creation of a CSR is defined in [RFC5280] with a format defined as PKCS #10 and defined in [RFC2986]. For the SHAKEN certificate framework and ACME based protocols the overall process and definitions do not change, however there are a few specific usage of and guidelines for CSR attributes defined as part of the SHAKEN Certificate Framework.

Following [draft-ietf-stir-certificates], a Telephone Number (TN) Authorization List certificate extension shall be included in the CSR. In the case of SHAKEN, this Authorization List, the TNAuthorizationList, shall include only one Service Provider Code. A service provider can obtain multiple certificates for a given service provider code or for additional service provider codes. The essential aspect is that the service provider code uniquely identifies a given service provider.

As defined [draft-ietf-stir-certificates] the OID defined for the TNAuthorization list extension will be defined in Structure of Management Information (SMI) Security for Public Key Infrastructure for X.509 Certificates (PKIX) Certificate Extension registry here: <http://www.iana.org/assignments/smi-numbers/smi-numbers.xhtml#smi-numbers-1.3.6.1.5.5.7.1> and assigned the value 26.

#### ACME Based Steps for Application for an STI Certificate

Once a CSR has been generated, the steps in the ACME protocol flow are as follows:

1) The application is initiated by the ACME client with an HTTP POST as shown in the following example:

   POST /acme/new-order HTTP/1.1

   Host: sti-ca.com

   Content-Type: application/jose+json

   {

     "protected": base64url({

       "alg": "ES256",

       "kid": “https://sti-ca.com/acme/acct/1",

       "nonce": "5XJ1L3lEkMG7tR6pA00clA",

       "url": “https://sti-ca.com/acme/new-order"

     })

     "payload": base64url({

       "csr": "5jNudRx6Ye4HzKEqT5...FS6aKdZeGsysoCo4H9P",

       "notBefore": "2016-01-01T00:00:00Z",

       "notAfter": "2016-01-08T00:00:00Z"

     }),

     "signature": "H6ZXtGjTZyUnPeKn...wEA4TklBdh3e454g"

   }

The CSR is inserted into the JWS payload along with the requested time frame of the certificate application. The request is signed using the private key used in the ACME registration with the STI-CA.

2) The STI-CA ACME server shall look into the CSR request as standard process. However, for the SHAKEN certificate management specifically, different from a typical domain validation, it shall use the specific identifier of type “TNAuthList” and including a key of “value” which is a Service Provider Code. An example of this identifier is:

     "identifier": {

       "type": "TNAuthList",

       "value":[ "1234"]

     }

This identifier will be used in the authorization challenge that will be shown incorporated into the authorization object below.

This service provider code or multiple service provider codes must correspond to the service provider codes provided in the STI-PA token.

3) Upon successful processing of the application request, a challenge authorization response from the ACME server is sent back, as shown in the following example:

   HTTP/1.1 201 Created

   Replay-Nonce: MYAuvOpaoIiywTezizk5vw

   Location: https://sti-ca.com/acme/order/asdf

   {

     "status": "pending",

     "expires": "2015-03-01T14:09:00Z",

     "csr": "jcRf4uXra7FGYW5ZMewvV...rhlnznwy8YbpMGqwidEXfE",

     "notBefore": "2016-01-01T00:00:00Z",

     "notAfter": "2016-01-08T00:00:00Z",

 "authorizations": [

 "https://sti-ca.com/acme/authz/1234"

 ]

   }

4) The SP-KMS ACME client shall respond to the challenge before it expires, but for the SHAKEN framework, the ACME client shall be prepared to respond to the challenge using the current Service Provider Code token retrieved in preparation for the certificate application process.

The ACME client shall first retrieve the authorization challenge details with a HTTP GET, an example of which follows:

   GET /acme/authz/1234 HTTP/1.1

   Host: sti-ca.com

   HTTP/1.1 200 OK

   Content-Type: application/json

   Link: <https://sti-ca.com/acme/some-directory>;rel=“index"

   {

     "status": "pending",

     "identifier": {

      "type": "TNAuthList",

       "value":[ "1234"]

     },

     "challenges": [

       {

         "type": "token",

         "url": “https://sti-ca.com/authz/1234/0",

 "token": "DGyRejmCefe7v4NfDGDKfA"

       }

     ],

   }

NOTE: This includes the identifier specific to the SHAKEN certificate framework constructed as part of the certificate application request and CSR processing. The response shall also include the SHAKEN specific challenge type of “token”.

5) Using the URL of the challenge, the ACME client shall respond to this challenge with the Service Provider Code token to validate the Service Provider’s authority to request an STI certificate. An HTTP POST shall be sent back in the form as follows:

   POST /acme/authz/1234/0 HTTP/1.1

   Host: sti-ca.com

   Content-Type: application/jose+json

   {

     "protected": base64url({

       "alg": "ES256",

       "kid": “https://sti-ca.com/acme/acct/1",

       "nonce": "Q\_s3MWoqT05TrdkM2MTDcw",

       "url": “https://sti-ca.com/acme/authz/asdf/0"

     }),

     "payload": base64url({

       "type": "token",

       "token": "IlirfxKKXA...vb29HhjjLPSggwiE"

     }),

     "signature": "9cbg5JO1Gf5YLjjz...SpkUfcdPai9uVYYQ"

   }

This challenge response JWS payload shall include the SHAKEN certificate framework specific challenge type of “token” and a “keyAuthorization” key with the value of the Service Provider Code token.

6) Once the challenge response is sent to the STI-CA ACME server, the server shall validate the “token” challenge by verifying the Service Provider Code token. As a part of that token validation, the STI-CA needs to make the public key of the STI-PA available, as identified in the x5u protected header value in the token. Once successful, the state of the challenge shall be changed from “pending” to “valid”.

7) Finally, the SHAKEN ACME client shall verify the status of the authorization until it verifies that the challenge is set to the “valid” status. This is performed with the following HTTP GET request:

   GET /acme/authz/asdf HTTP/1.1

   Host: sti-ca.com

   HTTP/1.1 200 OK

   {

     "status": "valid",

     "expires": "2015-03-01T14:09:00Z",

     "identifier": {

      "type": "TNAuthList",

       "value":[ "1234"]

     },

     "challenges": [

       {

         "type": "token",

 "url": "https://sti-ca.com/authz/asdf/0",

         "status": "valid",

         "validated": "2014-12-01T12:05:00Z",

 "token": "IlirfxKKXAsHtmzK29Pj8A",

       }

     ]

   }

8) Once the challenge is “valid” the STI-CA ACME server can then proceed with the creation of the STI certificate that was requested in the CSR using standard X.509 processing.

###  STI Certificate Acquisition

After the authorization process that validates the Service Provider and its ability to request an STI certificate, the SP-KMS ACME client can then retrieve the STI certificate from the STI-CA ACME server. This is performed using an HTTP GET request and response as follows:

   GET /acme/cert/asdf HTTP/1.1

   Host: sti-ca.com

   Accept: application/pkix-cert

   HTTP/1.1 200 OK

 Content-Type: application/pem-certificate-chain

 Link: <https://sti-ca.com/acme/some-directory>;rel="index"

   -----BEGIN CERTIFICATE-----

   [End-entity certificate contents]

   -----END CERTIFICATE-----

   -----BEGIN CERTIFICATE-----

   [Issuer certificate contents]

   -----END CERTIFICATE-----

   -----BEGIN CERTIFICATE-----

   [Other certificate contents]

   -----END CERTIFICATE-----

This certificate response will include the “end-entity” STI certificate requested in the CSR. It will also include any of the Issuer STI certificates as part of the certificate chain needed for validating intermediate or root certificates appropriate for the STI-CA specific certificate chain.

### STI certificate acquisition sequence diagrams

 

Figure : Account Setup and Registration

****

Figure : STI Certificate Acquisition

### Lifecycle Management of STI certificates

There are a number of lifecycle processes that can happen for each of the three main participants in the SHAKEN Certificate Framework lifecycle.

Tthe STI-PA has a role in the management and upkeep of the verification of Service Providers and the potential need to revoke the STI-PA certificate used to sign the Service Provider Code token.

The STI-CA provides the capability to renew or update STI certificates for Service Providers through standard ACME interface capabilities.

The Service Provider has the ability to manage, renew and update STI certificates and the ability to renew Service Provide Code tokens as credentials used to obtain STI certificates as part of the SHAKEN certificate framework.

### STI Certificate updates/rotation best practices

Consideration of the impact of switching STI certificates and other certificate management impacts while there are in flight calls should be considered. Standard CRL techniques should be considered the initial preferred way of signaling the expiry of a certificate. OCSP techniques could be considered in the future.

### Evolution of STI certificates

SHAKEN proposes starting with service provider level certificates. There are important use cases that may require finer granularity for STI certificates, including the possibility of telephone number level certificates (e.g., for School Districts, Police, government agencies, and financial institutions), where calls should be validated in order to guarantee delivery through the potential use of anti-spoofing mitigation techniques.

Future versions of this document and associated documents may provide the ability to validate telephone numbers and blocks of telephone numbers likely utilizing certificate details and practices defined in [draft-ietf-stir-certificates].

# Appendix A – Manual Certificate Management Process

To satisfy the requirements as identified in section 6.1, the manual flow for acquiring a signed public key certificate from a STI-CA would be as follows:

* Generate a PKCS#10 [IETF RFC 2314] CSR.
* Cut-and-paste the CSR into an STI-CA web page.
* Prove ownership of the associated domain by one of the following methods:
	+ Put an STI-CA-provided challenge at a specific place on the STI-AS server.
	+ Put an STI-CA-provided challenge at a DNS location corresponding to the domain.
	+ Receive an STI-CA-provided challenge at an administrator-controlled e-mail address corresponding to the domain and then respond to it on the STI-CA’s web page.
* STI-CA signs public key certificate as Root CA.
* Service Provider downloads the issued public key certificate and stores the associate private key in the Secure Key Store associated with its STI-AS and the public key certificate is stored and made publicly available via HTTPS in a Certificate Repository.